



Virtual Desktop Infrastructure Service

AIMS Virtual Desktop Service

A desktop that follows you from place to place and device to device

- ➤ Access your desktop from anywhere with Internet service
- ➤ Use the device you prefer
- > Fast deployment and improved support
- ➤ Persistent Workspace
- ➤ Current: 10% of AIMS supported desktops virtualized
- ➤ Planned: Over half of AIMS desktops virtualized



Virtual Desktop Service Drivers

- ➤ Cost ??
- ➤ Energy/Waste Reduction
- ➤ Fully Managed Service
- **≻**Security
- > BYOD



VDI Keys to Success

- ➤ User Experience
 - > Personalization
 - ➤ Training
 - ➤ Storage
 - **≻**Network
- ➤ Realistic Savings Expectations



AIMS VDI Deployment

INFRASTRUCTURE:

- Dell rack-mounted servers;
- > Tintri storage device
- VMWare Horizon + Unidesk

CLIENTS:

- Workstation running Windows 7 Thin PC + View Client
- Zero Client
- Thin Client Running WYSE OS



VDI - Storage

Most Important Component!

- Primary driver of user's experience
- > IOPS!!! Must handle utilization peaks
 - Boot Storms
 - Anti-virus scans
- Performance achieved via SSDs + Custom File System
- ➤ Up to 70% Write Requests vs 10% for Server
- Typically the highest cost component
- AIMS chose Tintri

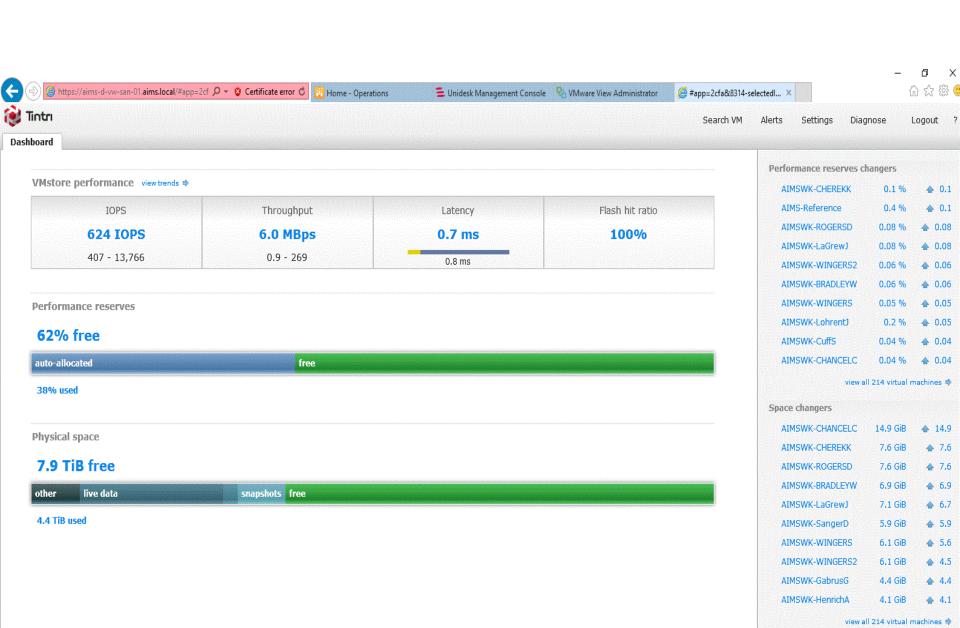


VDI - Storage

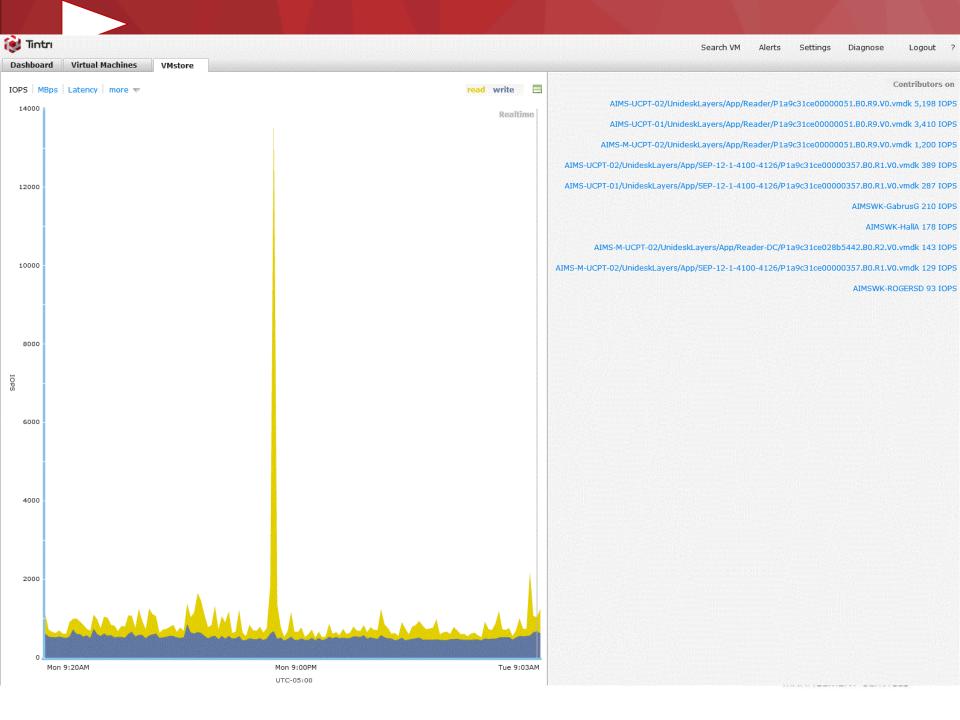
Why Tintri?

- Best "bang for the buck" at the time
- Presents as NFS mounted storage
- Optimized for VMWare
 - VM and vDisk auto alignment
- Thin Provisioning
- Deduplication and Compression
- User Interface supporting device, per-VM and pervDisk monitoring and management





Service groups | VMs | Virtual disks | Snapshots | Y Refre Stats at 9:00 AM Clone... IOPS MBps Provisioned GiB **Used GiB** Change MB/day VM Latency ms 18 0.9 456 AIMSWK-CHEREKK 0.2 7.6 AIMSWK-CHILDSR 0.01 0.0 256 11.2 0 AIMSWK-CHRISTIJ 0 0.01 0.0 256 11.7 276 29.3 AIMSWK-CoatesN 0 0.01 0.0 0 AIMSWK-ColemanJ 0.01 0.0 256 10.4 AIMSWK-COOKS 9 0.05 0.4 256 9.4 AIMSWK-CuffS 0 0.01 0.0 336 4.5 AIMSWK-DELANGL 0.01 256 10.0 0 0.0 0 AIMSWK-DhondupD 0.01 0.0 256 8.3 AIMSWK-ESQUIVED 0.01 0.0 256 12.5 1 2 AIMSWK-EVANSR 0.01 0.0 256 11.1 AIMSWK-F 0 0.0 0.0 223 2.9 AIMSWK-FAITHS 0 0.01 0.0 266 14.3 AIMSWK-FASSJ1 0 0.01 0.0 266 12.9 0 AIMSWK-FINGERSD 0.01 0.0 256 11.1 AIMSWK-FryW 8 0.3 336 23.5 0.6 AIMSWK-GabrusG 0 0.01 0.0 393 4.4 AIMSWK-GarciaL 0 0.01 0.0 323 3.2 5 AIMSWK-GerberS 0.03 0.4 266 10.0 AIMSWK-GILLKK 17 0.2 326 25.0 0.6 9.1 AIMSWK-HallA 0 0.01 0.0 256 AIMSWK-HANSBROA 12 0.2 1.0 384 30.3 0 333 AIMSWK-HARVEYT 0.01 0.0 4.0 AIMSWK-HEITZS 4 0.04 0.4 356 24.9 0 353 AIMSWK-HenrichA 0.01 0.0 4.1 AIMSWK-HerfelI 0 0.01 0.0 306 10.9 AIMSWK-ImhoffM 1 0.01 0.0 266 12.3 AIMSWK-JIMENEZA 10 0.06 0.4 256 14.0 AIMSWK-JohnsonD 11 0.07 0.4 326 11.8 VINC/N/K*1UHNZUNW 0.01 0.0 306 12.5



AIMS VDI - Unidesk

Why Unidesk?

- OS Layers & App Layers
 - Merge with Personalization Layer
- Reduces disk usage by 70%
- Reduces number of "gold images"
- > Reduces application management time
- Easier-to-use Management Interface



AIMS VDI - Network

VDI Networking

- Knowledgeable Techs!!!
- High Bandwidth, High Reliability in Datacenter
- Put desktop close to data
- Ubiquity of Internet



AIMS VDI – Access

CLIENTS:

- Workstation running Windows 7 Thin PC + View Client
- Zero Client
- Thin Client Running WYSE OS
- Other Devices...



AIMS VDI - Unidesk

Desktops:

- "Persistent"
- Windows 7
- Fully Managed/Supported
 - ➤ 100% Patching Compliance Rate
- > Accessible from anywhere that has Internet



VDI - Trends

- ➤ Storage Solutions
- **→** Personalization
- ➤ Application Delivery
- ➤ Multi-media Support
- ➤ Mobility/BYOD
- ➤ Desktop As A Service (DAAS)



Questions?

