



Divisional Technology Advisory Group

December 2017 Updates

The December 12, 2017 DTAG Meeting has been canceled. Informational updates are being provided in lieu of meeting as a group.

Draft Minutes from November

- The [draft notes](#) from the November meeting are in the Box folder. Please contact Nicholas Tincher if there are any necessary changes. If no changes come forth, they will be considered approved.

COO Updates

- John thanks the DTAG group. He has enjoyed working with all of us and wishes us all the best in the future.
- The DoIT Major Project list [is posted](#). DoIT Directors are using a scoring template to prioritize the entire list into high, medium, and low priority. Results of this exercise (along with the scoring template) will be shared in early January to welcome feedback/comments/questions.
- VoIP funding (beyond FY18) and network funding options have been studied by a small working group put together by VCFA Laurent Heller. A recommendation regarding funding on both items will be coming from that group shortly.

UW System Business Intelligence / UW-Madison Reporting & Analytics Project ([UWRAP](#)) Update

- Hyperion Intelligence Explorer is going away as the preferred tool for both standard and ad-hoc reporting. Oracle is lapsing support for this product effective April 2018. With it, the Query Library will be replaced.
- UW System has decided to replace Query Library with a suite of Oracle tools (OBIEE). UW System will also be translating queries in the current query library to the new product being called “Answers Dashboards” only when they are used system-wide and in one domain (e.g. Pure HR queries which are used by every campus across the system).
- All UW System campuses are responsible for localized implementations of their business intelligence/reporting/analytics solutions where the UW System scope doesn’t reach. This is mostly for student data, but also for cross-domain reporting needs at UW-Madison. Given the resources we have for this project, UW-Madison cannot implement the Oracle solution (OBIEE) in the timeframe required.
- Tableau has been chosen as the tool for UW-Madison specific standard reports/queries. Anyone who wishes to publish a standard report/query in the central repository must do so using Tableau. A desktop

version of Tableau is available from the DoIT TechStore (there is a fee associated with the development license).

- Another tool (TOAD Data Point) is being evaluated right now for adhoc query and reporting needs. Microsoft Access, Excel, or other tools which use ODBC connections will remain an option for adhoc query and reporting needs.
- In summary, this does mean that the Query Library is being replaced by a minimum of two other platforms: OBIEE/Answers Dashboards for those queries being developed by UW System, and Tableau for those queries which are canned and UW-Madison specific. The third platform being another tool for adhoc querying as needed.

Definition of IT

- In the July 2017 DTAG meeting, there was a discussion of a draft IT Definition which has been used in the Service Inventory exercise, IT Spend 2.0, and the Titling & Total Compensation exercise.
- The working group (Lisa Jansen, Brenda Spychalla, Nicholas Tincher, JJ DuChateau, Bethany Pluymers) met several times and incorporated feedback from DTAG into the work.
- This working group developed what should be considered a “90%” or “template” definition of Information Technology for UW-Madison. Because Information Technology can be viewed through a number of lenses, and each use case will call for nuanced interpretations of the definition, the working group offers this definition to be used as a baseline in serving various future needs. Future use of the definition will need to be tailored to the specific use case and context.
- The latest draft is available [here](#).

Proposals in the IT Project Intake Process

- The Cross-TAG Review Group has two DTAG representatives: Melissa Amos-Landgraf and Eric Giefer.
- DTAG Exec has made representation in one seat at the Cross-TAG Review Group the role of the current vice chair. Eric graciously stepped up to serve as the second seat. The DTAG representatives to the Cross-TAG Review Group will be updated following the selection of the new DTAG Vice Chair in the spring.
- Materials for proposals which are being discussed in the Cross-TAG Review Group will be available to all of DTAG in [this folder](#) in Box.

Removing IT Access After Employment Termination

- DoIT is considering an automated and predictable process for removing access to enterprise IT services (Office 365, Google Apps, Box). Due to the decoupling of NetID, Services, and Office 365 implementation, the old process is broken. Currently, the majority of accounts for those who have left UW-Madison are still active and deactivation is left to an ad hoc process.
- Envisioned is a future state for deactivation with an automated process, multiple communication channels, and reduced security risk. Service eligibility is determined by the licenses (students, staff, retirees and emeritus, and alumni being broad categories).

- Former employees are allowed to retain access to their NetID and the MyUW Portal for two years to access tax documents. This is misunderstood to be interpreted that the former employee also should or will retain access to enterprise services.
- The new process would have a user receive a notice at termination of their position with X days to clean up email, and on day X access would be removed (along with any access to shared collaboration resources), and UW would retain the account for Y days. On day Y, the account would be deleted. HRITAG recommended and Administrative Council supported that “X” in this process be 90 days, and “Y” be six months beyond that (termination date + 270 days).
- DoIT will continue their work on process design and communication with these target dates in mind.