DTAG Monthly Meeting November 14, 2017 3:00-4:30pm Biotech Room 1360

Automatic Consent (Nicholas Tincher)

• Meeting notes from October 10, 2017 meeting where approved.

CIO Updates (Michael Lehman)

• Provost Mangelsdorf and Chancellor Blank have the perfect candidate to lead the search and screen and will make that public along with who is part of the 16-member search committee soon.

COO Updates (John Krogman)

- VoIP Transition continues on campus to move systems over.
 - The VoIP team will eventually look into potentially getting rid of Fax Machines.

Services Inventory Rationalization Discussion (Nicholas Tincher)

- Continuing on the IT Service Inventory Rationalization discussion, Dawn McCauley indicated what is meant by "rationalization" understand the current state, think about a possible future state in which IT effort can be more mission focused, then develop a set of questions and possible action items.
- An assumption is that the data we have so far is the data that we will use to begin rationalization. There is a universal recognition that there are changes that would be made in data collection, but changes in that regard wouldn't be implemented until the next iteration of data gathering.
- The DTAG Executive Committee (DTAG Exec) is making a recommendation to have a working group of 7-10 people carry out an effort over the next 3-4 months to choose a portfolio of services to begin rationalizing.
- The portfolio of service categories that DTAG will be looking at are web hosting (given some lessons learned from an earlier group's proactive work on the Campus CMS consortium that can be applied here), ticket systems (an effort already underway within the College of Letters & Sciences that would be broadened to the entire campus community), and a third "sizable" service category to be determined by DTAG.
- A discussion was had in DTAG in choosing between Endpoint Management and Application Development
 for this sizable service category. Nearly all present chose **Application Development** as the service
 category. One voted for Endpoint Management, which will be important in future iterations of this
 process.
- It should be noted that the working group's timeline will likely not line up with an effort sponsored by VCFA Laurent Heller which hired Huron Consulting Group to do an analysis of the campus ERPs. Also, there is an (enterprise) electronic workflow tool that might obviate the need for many application development tasks on campus.

Risk Management Policy Implementation (Nicholas Tincher)

- The Cybersecurity Risk Management Framework Policy (RMF Policy) policy statement and guiding principles have been endorsed by the ITC (in May 2017). The RMF Policy will be presented at an upcoming Faculty Senate meeting.
- As those events are being queued up, it is important to be proactive in having a conversation around

the implementation parts of the RMF Policy. A question was posed to the group to solicit thoughts about guiding principles for the implementation parts of the policy.

- A discussion was had in DTAG around the importance of clarity and definition of words used in the policy. Specifically:
 - O Why "all" systems?
 - o The need for the definition of "system"
 - o If classification of a system changes, how is that reflected in the implementation of the policy?
 - Who provides staffing to meet compliance of the policy? What is possible in terms of outsourcing? What are ways to relieve staff pressure?
 - Has there been any interaction/integration/collaboration with the campus Risk Management Office?
 - The concept of Risk Executive is unclear. In the case of DPAs (Departmental Property Administrators) for campus equipment, there is accountability without authority. It seems similar in the Risk Executive role.

IT Funding Model Principles – first reading (Rafi Lazimy)

- Statement of Principles UW-Madison IT Funding Model Presentation: https://uwmadison.box.com/s/0ws8lzr36amrziyp44jaldzb2rlduz2b
 - PowerPoint will provide campus leadership on IT Funding Model and address issues with IT Funding Model in moving forward.
 - Next step: Present at all Advisory Groups → ITC formal endorsement → ITSC to accept and endorse → Present at UC

Attendance:

Bobby Burrow David Towers Jason Pursian Angie Seitler Michael Lehman Alan Ng John Krogman Brandon Bernier J.J. Du Chateau Brenda Spychalla Melissa Amos-Landgraf Rob Kohlhepp Phil Hull John Hilgers Rafi Lazimy Eric Giefer

Bethany Pluymers
Lee Konrad
Dundee McNair
Jeffrey Shokler
Mike Petterle
Nicholas Tincher (Chair)
Ken Mount
Joshua Benish
Ed Rodriguez

