

# Infrastructure Technology Advisory Group

May 21, 2018  
Meeting Notes

**Members Present** – Alan Silver (Chair), Steve Barnet, Kevin Cherek, Steve Hahn, Steve Krogull, Lee Konrad, Richard Kunert, Kristen McRoberts, Scott Nolin, Dawn McCauley, Jason Pursain, Jeanne Skul, Melissa Tran, Tyler Schultz, and Bob Turner

**Others Present** – Rafi Lazimy, Joe Johnson, Brian Rust, and Steve Devoti.

## 1. **Meeting Minutes/Welcome/Add Member of LTG to ITAG (Alan Silver)**

- March 19, 2018 Meeting Minutes were motioned and approved.
- Welcoming the new Director of Cloud Strategy, Joe Johnson, to ITAG.
- ITAG has motioned and approved to add additional members from the Library Technology Group (LTG) to ITAG.

## 2. **Backup Subgroup Report (Melissa Tran/Steve Barnet)**

- The Backup Subgroup created a report of recommendations based their rationalization work.
  - Looking at services needed to provide for campus in service tiers.
- Recommendations for moving forward –
  - 1<sup>st</sup> – Not all groups on campus were covered, so looking to move forward with most common used for backup services inventory.
  - 2<sup>nd</sup> – Look at hardware and refresh process and funding models used to support these serves.
- Recommendation from ITAG is to make the rationalization of services complementary to campus/public.
- The Backup Subgroup will report back to ITAG with updates on template for recommendation and breakdown of service needs and defined Service Tiers

## 3. **Multifactor Authentication – Duo (Melissa Tran)**

- In process of piloting out to Engineering, but issues with funding models have been presented.
- Funding for the Multifactor Authentication - Duo currently –
  - Funding approved and supported by the VCFA to support the first rollout to Faculty and Staff.
  - Depending on funding, the second rollout would involve students.
  - Higher priority to departments with high risk systems.

## 4. **IAM Council (Melissa Tran/Tom Jordan)**

- There is a lot of campus representation for the IAM Council.
- IAM is currently working on/looking at New Password Policy, Complicance Policies and Needs, Multifactor Authentication – Duo Rollout, and Director Services Rationalization Efforts.
- Melissa Tran or Tom Jordan will share out the GoogleDrive for IAM Council to ITAG.

## 5. **UW System Security Policies (Bob Turner)**

- UW-System is working on UW-System Information Security Program –
  - UW-Madison Vision and Program Goals align up with UW-Systems Vision and Program Goals.
  - These documents are to outline an action plan process to follow through with the Vision and Program Goals.
  - Policies and Procedures will be created and need to be implemented to support UW-Systems Information Security Program.

- UW-System Two Year Information Security Action Plan –
  - UW-System is asking for System Wide Inventory IT Assets and IT Asset Management Policies by the end of August 2018.
  - UW-System policies are being created around –
    - Personal Privacy Data Management Policy
    - Risk Management Policy
    - Network Policy and standard use.
    - Asset Management Policy
    - Endpoint Management Policy
    - Identity Management Access Policy
  - The Policy Analysis Team (PAT) are working on these policies for UW-Madison and assist UW-System in the creation of standard policies through UW-Systems.
    - There will be a need to look at the requirements for these policies: set up time, cost, and implementation plan.
    - The first few policies will be audited in the beginning of August 2018.
- Any questions, feedback, or desire to assist the Policy Analysis Team aligning with UW-Systems IT Policy requirements should contact Bob Turner ([bob.turner@wisc.edu](mailto:bob.turner@wisc.edu))

#### **6. TAG Message to New CIO (Alan Silver/All)**

- Jason Pursian is working on a document of the Infrastructure Technology Advisory Group (ITAG) projects and completed project.
  - ITAG should provide feedback on where they would like to see ITAG going in the future to Jason.
- Timeframe to have a message out to the incoming CIO sometime in July 2018.
- ITC will be sharing with incoming CIO their ITC IT Vision.

#### **7. Updates (Bob Turner/Rafi Lazimy/Alan Silver/Dawn McCauley/Melissa Tran/Jason Pursian)**

- Firewall Policy Group (Bob Turner/Rafi Lazimy) –
  - A Cross TAG Team have reviewed and made all incorporated changes to Policy.
  - Policy will be sent out to All IT Governance Groups to vote on.
    - Due to ITC not meeting till September, an email vote will be sent out to ITC.
  - A task force from this is to next create a Privacy Protection Policy.
- Project Intake (Alan Silver/Dawn McCauley) –
  - Alan Silver will send a link to the group to the Projects that have come through for ITAG to work on.
- Wordpress Timeline (Melissa Tran/Jason Pursian) –
  - CMS initiative is to go live by June 30, 2018.
    - Phase Two will begin shortly after where people will be able to run their own short website.
    - Looking to get endorsement from DTAG to appoint a CMS Council Group.