Infrastructure Technology Advisory Group
January 16, 2018
Meeting Notes

Members Present – Alan Silver (Chair), Steve Barnet, Katy Duren, Richard Kunert, Dawn McCauly, Melissa Tran, Rob Kohlhepp, Kristen McRoberts, Jason Pursian, Scott Nolin, Jeanne Skul, and Kevin Cherek

Others Present – Rafi Lazimy, Brian Rust, Tom Hordan, Eric Straavaldsen, James Drews, Sara Nagreenand Charlie Calderon

1. **Meeting Minutes/Chair's Reign (Alan Silver)**
   - December 18, 2017 Meeting Minutes were motioned and approved.
     - Adding into minutes that ITAG does not endorse IT Principles.
   - Changing the end date of the ITAG Chair's Reign to the end of December and have the new Chair start in the new year in January.

2. **Backups Working Group Update (Steve Barnet/Melissa Tran)**
   - Purpose of Sub-Committee is to look at deliverables around Backup
     - Looking at if any additional policies. Group feels that the Retention Policy is enough and that there is no need to have an additional around Storage Backup.
       - Jason Fishbain agreed that the Retention Policy would be enough for the Backup Storage.
       - ITAG endorse that no new policy needs to be created for Backup Storage and the Retention will be enough to cover the Data Storage in Backup.
     - Making sure there are Data Collection Processes in place.
     - Looking into User Cases to make sure all needs of Backups are met.
       - Looking at having different tools in place on campus to meet everyone's needs across campus.
       - User Cases will assist in outlining what tools are needed based on user needs.
     - Looking into the IT Funding Model to make sure there is funding support behind all Backup Tools.
     - Worked with DTAG in using the Rationalization Process on this.
   - ITAG will look at endorsing the Sub-Committee's work once it is finalized.
   - Sub-Committee will look at getting ITAG's endorsement of a Business Outline at next ITAG meeting

3. **Proposal for IAM Working Group (Melissa Tran/Tom Jordan/Alan Silver)**
   - Looking at assembling a Working Group to enhance the IAM on Campus
     - Looking at what other departments and colleges we are missing and should be involved in this.
     - Have discussed this with Identity Management Leadership Group (IMLG) about leading the IAM effort, but felt that it was more of an IT Governance effort that should work on.
   - Volunteers from ITAG to be involved in Working Group
     - Bob Turner would like to be involved in the Policy and Procedure aspect.
     - Kevin Cherek, Brandon Bernier, and someone from Desk Top Management should be involved in this group.
   - Next step is for this small Working Group to create a proposal that will overlap all the Governance Groups.
     - Including other pieces in moving forward like the implementation management of the tool.

4. **Duo Child Account Provisioning (Charlie Calderon)**
   - Looking into creating Child Accounts for users to use a non-NetID account.
     - Looking into setting policies, implementation plan, registry storage, who gets access to Child Accounts, build User Cases, preventions of being doubled billed for Child Accounts.
   - Administrative Access Controls for Duo will be in place later and would be an option to wait on granting access to Child Accounts until this is in place.
     - Looking to get UW-Madison involved in the Beta Testing of the Administrative Access Controls.
   - ITAG endorse the direction of the Duo Child Accounts and to wait to see if the university can get into the Beta Testing of the Administrative Access Controls. and agree that IT Policies should be in place on the tool.
     - ITAG would like an update on this in April to review progress.
   - Kevin Cherek will work with Rafi Lazimy on creating a Working Documentation to take the IT Steering Committee.

5. **IT Service Inventory (Dawn McCauley)**
   - DTAG formed a Sub-Committee that is lead by Lee Konrad focuses on Application Development, Web-Hosting, and Ticking Services
   - TLTAG is looking Access Management Tools.
     - 38 Services full under Access Management and looking to do a deeper dive to rationalize.
   - Taking the IT Service Inventory and Process to the IT Steering Committee to assist in filling in any gaps.

6. **Future Roadmaps for Infrastructure Projects (Alan Silver)**
   - ITAG provides recommendations to the IT Steering Committee.
   - Making sure ITAG aligns with other groups/IT Governance Groups.
7. **Status Updates from PAT (Rafi Lazimy/Kristen McRoberts)**
   - PAT is currently working on the RMF Policy, Firewall Policy, Security Training Policy
     - Close to the end of finishing up with the RMF Policy
       - Bob Turner is working with Nick Tincher to make changes from RTAG reccomendations.
       - Meeting with ITC to assist in defining Risk Executive
       - Next Step – Get endorsement from ITC then take to the Faculty Senet in February to inform them of the new policy.
     - Network Firewall Policy
       - A Network Firewall Policy Working Group been formed to work with the Cybersecurity Office.

Action Items:
   - ITAG to review over the Policies and to give any feedback to Rafi Lazimy, Bob Turner, an policyit@wiwc.edu on how it would impact your department and how the policy can help you.
   - ITAG would like IAM to come back with a Business Proposal in the March Meeting.
   - Looking at Selecting another Categorie for the IT Service Inventory in the February or March meeting.