Infrastructure Technology Advisory Group
December 12, 2017
Meeting Notes

Members Present – Kevin Cherek, Brian Rust, Jeanne Skul, Dawn McCauly, Alan Silver, Steve Barnet, Jason Pursian, Kristen McRoberts, Richard Kunert, Dave Towers, and Dundee McNair

Others Present – Rafi Lazimy and Stefan Wahe

1. **Announcements, Introductions, Review of November Minutes (Alan Silver)**
   - Minutes from November 20, 2017 were approved.
   - Angela Stephens (angela.stephens@wisc.edu) is the new coordinator for ITAG.
   - Alan Silver will send out Doodle Poll to group to move the January 15, 2018 meeting, due to a Holiday.
2. **Election of Vice Chair (Alan Silver)**
   - Jason Pursian volunteered as Vice Chair, which the ITAG Committee has approved.
3. **Updates from Backups Sub-group (Steve Barnet)**
   - Group is looking at Policies and Landscape to form around Backup.
     - Looking at using a case matrix – Cost, Outcomes, and Effects.
       - Looking at Tier of Services and configuring gaps and resolving them.
     - Back-up Sub-group with User Cases to make sure to meet their needs.
   - Questions/Feedback information on User Cases are being pulled together to present.
   - The goal of the group is to finish by end of February or early March and be able to lay out the ground work.
     - Group is to create Policies and Tier Services Works.
4. **Project Intake (Dawn McCauley/Charlie Calderon)**
   Multifactor Implementation of Duo
   - Presented to all TAG Groups, with ITAG being the last group to recommend moving forward to next IT Steering Committee .
     - Taking to IT Steering Committee to recommend to get Campus Central IT Funding on it for the future.
     - Next IT Steering Committee will be scheduled sometime around January 15th timeframe.
     - IT Steering Committee will look at creating a Prioritization Project for this.
   - Mult-Factor Authentication –
     - Went through an RFP
       - Duo allows authentication to be done on online websites.
       - Symantec choose not to participate in the campus RMF.
     - DoIT will cover the 1st year and looking into getting Campus Central IT Funding round this.
     - Looking to rollout to Faculty and Staff first.
       - Eventually looking to rollout to Students.
       - 20,000 Licenses = Cost of $290,00/year.
   Action Items
   - Creating a policy that 'users cannot use tool without NetID'.
5. **Principles for IT Funding Model Discussion (Rafi Lazimy/Steve Hahn)**

- Discussion on changing the current IT Funding Model.
- ITC voted to have these IT Funding Principles taken to all of the TAGs.
- Breaking down IT funding verses Campus Funding.
  - IT Project will help projects support the Campus Mission.
- Defining Research verses Administrative.
- ITAG do not endorse these IT Principles.
- Next Step – Have CIO Office take to present to Provost, VCFA, Deans, and Directors.
- Any additional concerns should be sent to Steve Hahn (steve.hahn@wisc.edu)

Action: Due to the full agenda the IAM Discussion and Status Updates from PAT will be presented at next ITAG meeting.
ITAG – 12.18.17