

# Infrastructure Technology Advisory Group November 20, 2017 Meeting Notes

**Members Present** – Steve Hahn, Chair, Steve Barnet, John Krogman, Steve Krogull, Richard Kunert, Dawn McCauley, Dundee McNair, Kristen McRoberts, Scott Nolin, Jason Pursian, Jeanne Skul, Alan Silver, Dave Towers, and Melissa Tran

**Others Present** – Rafi Lazimy, Brian Rust, Annette Stratman-Durrer, Keith Hazelton, Tom Jordan, and Charlie Calderon

**Members Absent** – Kevin Cherek, Katy Duren, Elizabeth Harris, and Bob Turner

**October Minutes** – Motion by Alan Silver to approve the October minutes, second by Steve Barnet. Minutes were amended to show that Jeanne Skul was not in attendance. Patricia Havlicek attended in her place. The minutes were unanimously approved as revised.

**Update on “Backup” Subgroup** – Steve stated that we are working through the IT service categorization done earlier this year, and decided to start with the backup services. As we work through this service, we may decide to use the procedure as a model for reviewing other services.

We talked about using the following approach:

1. Identify if the service is covered in our domain and should be reviewed by the ITAG
2. Agree to look at the policy framework
3. Is the problem worth solving? Alternatively, if there are no risks, security threats, etc. do we need to deal with it?
4. What would our recommendations be for campus, what is the path forward, and what would the future look like

Steve Barnet found no general policies for backups on campus except for one related to HIPAA regulations. Melissa talked about whether we should

have a standardized policy and suggested a more methodical approach working collaboratively across campus.

A subcommittee meeting will be held on November 27 at Union South (check T.I.T.U) from 8:30-9:30 with a number of groups that have backup services. The group will be looking at the following items:

1. Defining terminology to create a more consistent service list and eliminate duplicates
2. Developing a matrix to see if items meet the qualifications
3. Discussion of the need for a policy to help identify the best backup services (currently there are 52)

Six divisions have been identified as having one or more FTEs supporting their backups. The group discussed the need for research backups on campus.

**Discuss Catalog Survey Results** – Alan reported that nothing has changed since October 16 on the survey. File sharing and backups were the top priorities, and that people are waiting for a way to get further into the data. Dawn noted that a user interface for the data will not happen very soon and the group should concentrate on the top 20 services listed.

**Identity Access Management** – Tom Jordan did a presentation on identity and access management services on campus (attached). The group discussed whether social media credentials were being used on campus for logins. The ultimate goal is to avoid having multiple credentials for logins.

**Statement of Principles for IT Funding** – Rafi did a presentation on an IT funding model (attached). The group should read the document on the proposed model and be ready to discuss it at the December meeting.

**Other** – Kristen reported that the ITC has endorsed the Policy Planning and Analysis Team (PAT) Charter. Kristen will send the charter to the group for their information.

Steve noted that as of the December meeting, Alan Silver will take over as the chair of the ITAG.