

Information Technology Committee –ITC
March 27, 2020
Meeting Minutes
Webex Meeting

Information Technology Committee (ITC)
Monthly Meeting Minutes
March 27, 2020

Intros – Joe Salmons

- Items – 10:00 am start time
 - Comments/corrections on meeting notes let Joe know
 - Best if we turn off cameras and mute when not presenting
 - Strange transition we are in – circulated a draft Senate report
 - Scheduled for May now – April cancelled
 - Policy for online session and recording those – thanks to all for feedback about this – had a lot of valuable feedback from a lot of folks – thank you!

CIO Update -Lois

- Had a huge shift with vendors within the last two weeks – major shift to online
 - Keeping track and posting this out on instructional continuity site
 - HelpDesk volume has been up 300% to 400% - doubled staff at HD that have been helping
 - Thanks to the faculty for being patient with us
- University procured an online proctoring tool; info out the next few weeks for use by mid-April.

Beth Wendt – Basic Authentication

- PDF available in Box
- Rob K – workflow is going to be impacted; ticketing system will be an issue
 - When it sends communications to end users, does it tell them where?
 - Working on solution for this – alternate mail solution if necessary
 - As more info come out, will send that out to ITC
 - Targeted email going to be based on their clients of their device
 - Chat with core services advisory group or ITCCC group to bounce ideas off of
- Beneficial to have someone from ITC in this – Todd Shechter will be liaison for ITC
- Reach out to Beth if have any questions

IT Credentials Policy Vote – YES – PASSES

- **Robyn – Seconded**
- Bob Turner – link to our authentication standard will be available
 - Involves complex passwords – Duo solution

PAT Vision Statement Vote – YES – PASSES

- **Robyn – Seconded**
- Need to make sure people on committees know what's coming up and can raise concerns

New business - move to adjourn

- Thank you all for being flexible during these times

Dismissal – Meet all April

Attendees:

Joe Salmons(Chair)

Gina Gomez

Elizabeth Harris

Sara Tate-Peterson

Ethen Simonen

Edgar Spalding

Allen Benson

Dave Pagenkopf

Rand Valentine

Lee Konrad

Shawn Green

Bob Turner

Kathy Lloyd

Cat Smith

Peter Hoonakker

Jun Zhu

Scott Hubing

Clare Huhn

Julie Zachman

Michael Newton

Beth Wendt