

Information Technology Committee (ITC)
Monthly Meeting Minutes
September 13, 2019

1. Welcome and Minutes Review/Meeting Objectives (Joe Salmons):

- Minutes from May April 19, 2019 were approved by consent.

2. CIO Updates (Lois Brooks)

- MFA DUO Rollout to students.
 - Has desktop timeout of 12hours.
 - Meets NIST standards.
- Issues that students may face –
 - If a student is not physically on campus, UW-Madison will ship them a token to use.
 - Students will be required to have DUO by October 31, 2019.
- Any questions, comments, or concerns should be directed to Penny Clark (penny.clark@wisc.edu).

3. Update on Research Data Storage Service (Jan Cheetham)

- The Chancellor is looking to expand the Research Data Storage Service and has funding for this.
- Need to have DNS work and connections still
 - Purchase a 5 terabytes per department.
 - Rolling out with proper communication efforts and how this is different than Box, Google Drive, and others.
 - Note this is not a system for files, but a good place for outputs/inputs.
 - ITC recommended that implementing PIS to different groups on campus should have a self-service application along with normal service model.
- PSI is currently in Beta-testing.
 - Goal to have out in late October to have backend system in place.
 - Still figuring out permissions.
- An announcement to campus about the service ready for use goal for around November 20th.
 - Currently working with IT Groups for rollout.
 - Late December will work with restricted data scenarios.

4. Policy Action Team Work Plan (Gary DeClute)

- Purpose: 2 years ago ITC made a change in the need to approve policies and this group would assist with this process.
- Workflow of Policy Action Team –
 - Bring plans for the Academic Year that ITC would need to approve of
 - Currently 8-10 policies actively under development
 - Policy Team would do the work on the policies and bring them periodically to ITC as agreed.
- ITC will VOTE on this Policy Action Team Subcommittee at October ITC Meeting.

5. Proposal to develop an IT Credentials Policy (Bob Turner)

- IT Credentials Policy will be brought to ITC October meeting to be VOTED on.
 - Technical guidance and policy guidance and have an overarching set of comprehensive policies in place that are in accordance with UW System.
- Currently looking for 1 or 2 co-chairs.

- All operating under direction of IT Vice Provost.
- Guiding Principles include:
 - Strong Authentication for all
 - Strong authentication for user community
 - Internal risk-based authentication in making sure we are not exceeding and acceptable level of risk.
 - Benefits from it.
 - Policy and standards are in place.
 - Adopting other standards are well thought out.
 - Creating a community that needs to be invested in.
- There will be a need of constantly re-evaluating policy with new technology that become available and providing constant feedback.

6. Update for Salesforce (Joe Johnson)

- CRM system rollout across campus continued throughout the summer.
- Identified 5 early adopter and use cases that are related to other use cases.
 - Use case interested in Chancellor talking about graduate online degree programs
- More updates will be provided throughout the year to ITC and any questions should be directed to Joe Johnson (joe.c.johnson@wisc.edu).