1. **Welcome and Minutes Review/Meeting Objectives (Joe Salmons):**
   - Minutes from May April 19, 2019 were approved by consent.

2. **CIO Updates (Lois Brooks):**
   - MFA DUO Rollout to students.
     - Has desktop timeout of 12 hours.
     - Meets NIST standards.
   - Issues that students may face –
     - If a student is not physically on campus, UW-Madison will ship them a token to use.
     - Students will be required to have DUO by October 31, 2019.
   - Any questions, comments, or concerns should be directed to Penny Clark (penny.clark@wisc.edu).

3. **Update on Research Data Storage Service (Jan Cheetham):**
   - The Chancellor is looking to expand the Research Data Storage Service and has funding for this.
   - Need to have DNS work and connections still
     - Purchase a 5 terabytes per department.
     - Rolling out with proper communication efforts and how this is different than Box, Google Drive, and others.
     - Note this is not a system for files, but a good place for outputs/inputs.
   - ITC recommended that implementing PIS to different groups on campus should have a self-service application along with normal service model.
   - PSI is currently in Beta-testing.
     - Goal to have out in late October to have backend system in place.
     - Still figuring out permissions.
   - An announcement to campus about the service ready for use goal for around November 20th.
     - Currently working with IT Groups for rollout.
     - Late December will work with restricted data scenarios.

4. **Policy Action Team Work Plan (Gary DeClute):**
   - Purpose: 2 years ago ITC made a change in the need to approve policies and this group would assist with this process.
   - Workflow of Policy Action Team –
     - Bring plans for the Academic Year that ITC would need to approve of
       - Currently 8-10 policies actively under development
     - Policy Team would do the work on the policies and bring them periodically to ITC as agreed.
   - ITC will VOTE on this Policy Action Team Subcommittee at October ITC Meeting.

5. **Proposal to develop an IT Credentials Policy (Bob Turner):**
   - IT Credentials Policy will be brought to ITC October meeting to be VOTED on.
     - Technical guidance and policy guidance and have an overarching set of comprehensive policies in place that are in accordance with UW System.
   - Currently looking for 1 or 2 co-chairs.
6. **Update for Salesforce (Joe Johnson)**

- CRM system rollout across campus continued throughout the summer.
- Identified 5 early adopter and use cases that are related to other use cases.
  - Use case interested in Chancellor talking about graduate online degree programs
- More updates will be provided throughout the year to ITC and any questions should be directed to Joe Johnson (*joe.c.johnson@wisc.edu*).