

Information Technology Committee (ITC)
Monthly Meetings Minutes
April 15, 2016

Welcome and Minutes Review (Rafi Lazimy)

- The ITC minutes from Friday, March 18, 2016 were motioned and approved.
- The council of ITC and MTAG Chairs met to discuss consolidating the data centers. There will be an update in the May ITC meeting.

COO Updates (John Krogman)

- The VOIP project was paused to reassess the direction that is best for Campus. We are looking at a few options to replace Centrex. Mailed out the proposal on Friday.
- We will make a recommendation to campus leadership. In May the companies we are working with will come to let us demo their products.
- We still do not have an idea of what the pricing of Centrex will be in July. Working with them to get a better outline on pricing information.

Resolution Discussion (Rafi Lazimy)

- The ITC Resolution will be discussed and voted on today. The proposed resolution calls for the adoption of Canvas as the only fully integrated and centrally supported learning management system at UW-Madison. It also calls for a well-managed transition process that meets the pedagogical needs of colleges, schools, and departments. The resolution recognizes the existence of gaps and other deficiencies in the current functionality of Canvas and calls for addressing them effectively and in a timely manner.
- The proposed resolution describes the need for an effective governance structure to manage the implementation, transition and operation of the Canvas LMS service. It calls on the administrative sponsors to bring before ITC a clearly laid out plan for governance around Canvas. The proposal describes the principles that such governance structure should follow and its responsibilities.
- The governance structure will report to all other governance groups including ITC.
- The proposed resolution recognizes the need to customize the functionality of the Canvas LMS by local units, and calls for granting instructional technologies in local units the authority to do so.

Discussion

- A motion was made to add the following language from a previous version of the proposed resolution to the resolution:
“ITC believes that providing adequate resources and funds to support the transition to the new LMS, resolve gaps and deficiencies, and enhance functionality is critical for the successful transition and use of Canvas. The support of ITC for Canvas is predicated on the UW-Madison providing the necessary resources and funding to this effect.”
- Motion was adopted.
- Rafi made the motion to vote on the resolution. The resolution was adopted unanimously.

Total UW Madison IT Spending Discussion (John Krogman & Rafi Lazimy)

- Mike Lehman has proposed the question of “How much money does campus spend on IT?” This project was attempted in 2009 and 2012. Bruce was asked to pull together a working group to jump start this project and he is welcoming volunteers.
- There are many challenges with the number of major IT requests (Data Center & LMS). Mike, the Provost, and Chancellor need to prioritize where money should be spent. The working group will need to sit down and discuss who has an IT title and who does not.
- Bruce would like representation from other faculty members and committees. If you are interested please contact him.

Cybersecurity Risk Management Policy (Stefan Wahe)

- This is an information only topic. An introduction to the policy was sent in an email to the ITC members. There will be a more in depth conversation in the May ITC meeting. This policy will help us do a better job at determining what things might impact our system if it is attacked.
- Policy proposal to process and categorize to see what threats there are. Improving the system continuously to be sure that controls are constantly working. Monitoring and testing that those controls are always working. We want people to feel safe and secure.
- We will be talking with various governance and advisory groups to get ideas on how to carry this forward. One control we need to consider is how the email forwarding policy works. We need to decide on who is going to make those risk based decisions.

Discussion. The discussion emphasized the need to also consider digital privacy when crafting cybersecurity risk management policy.

Attendance:

Faculty

Rafael Lazimy (Chair), Business
Joe Salmons, L&S, German, Arts and Humanities
Linsey Steege, Nursing, Social Sciences
Robert Nowak, Electrical and Computer Engineering
Ellen Zweibel, Astronomy; Physical Sciences
Murray Clayton, College of Agricultural & Life Sciences
Greg Moses, Engineering Physics, Engineering

Academic Staff

Mike Pitterle, Pharmacy
Jennifer Bonifas, SMPH

Classified Staff

Tara Cordes, University Health Services; Environmental Occupational Health

Non-Voting Members EX Officio

John Krogman, Deputy CIO and Chief Operating Officer of DoIT

Provost Appointments

Clare Huhn, Representative of the Provost
Steve Cramer, Rep for Provost
Mark Sweet, Rep VC for Administration
Nicholas Tincher, Office of the VC for Research & Graduate Education

Campus Liaison, Group

Antonella Caloro, School of Business- COMETS
Lee Konrad, Libraries, MTAG
Alan Silver, Chemistry, Network Advisory Group

Other Attendees

Bruno Browning, College of Letters and Science
Rob Kohlhepp, College of Engineering
Elizabeth Harris, College of Engineering
Brian Rust, DoIT
Kevin Cherek, AIMS Operations & Support Services
Jason Fishbain, Office of CIO

Gary DeClute, Office of CIO
Linda Jorn, DoIT Academy Technology
Brian McNurlen, DoIT Academic Technology
Bethany Gordy, DoIT Academic Technology
Stefan Wahe, Office of Cybersecurity

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