

Information Technology Committee (ITC)
Monthly Meetings Minutes
December 15, 2015

Welcome and Minutes Review Rafi Lazimy

- Minutes for November 20, 2015 were motioned to be approved
- Bruce and Rafi met with the UC on Monday, November 30.
 - Updated them about various IT –related governance structures
 - Enterprise IT decision-making (EITDM)
 - Data Governance
 - Feedback from the UC Chair: There is a need for greater participation faculty in IT-related governance structures.
- Data Center Aggregation Project
 - The council of ITC/MTAG chairs met on December 11, 2015.
 - John gave an update and there was a tour of the DoIT and CompSci data centers.
 - A report on options will likely be available in middle January 2016.

CIO/Updates: Bruce Maas

- WARF has made an additional gift to the campus to support IT infrastructure (\$16.5M in support of research)
- Bruce has not clarified what initiatives these funds will support, but the intent is that it will be used for initiatives that are already underway.
- Once Bruce has more clarification he will speak with ITC and MTAG and will keep them informed.

Voice-Over IP: John Krogman

- State centrex contract expires July 1, 2016. We are anticipating a Centrex price increase.
- We will be making a recommendation to move the campus to VoIP in 2016, with the exception of fax, elevator and emergency phones.
 - We have enough volunteers to try the new system. Some will be moved in February and some in March.
- Campus leadership has tentatively endorsed moving forward.
 - We will freeze large centrex moves.
 - Phone numbers will stay the same, but we will leverage temporary numbers that will forward to existing numbers until the porting is completed
 - The new system will have voicemail that forwards to email.
- Campus will not be asked for any additional funding for the conversion.
 - We will be encouraging folks to move to headsets (no charge); however VoIP speaker phones and desk phones will be available at a reduced price. Need to maintain our E911 system.
- FAQ's will be created so if you have any questions please send them to John.

UW Homepage Redesign Libby Peterek

- We have a six person team designing the website.
- Launching on January 14, 2016. We have looked at many other college/school websites.
- What is seen above the fold is most important.
 - We used heat mapping to see what the most popular links were.
 - The hotlinks were MY UW, Learning at UW, Email, and Calendar.
- There are over 200 links on the homepage.
 - The new site will have a carousel that University Marketing will control. Stories will not change as often as the news stories now.
- The goals for the UW Homepage Redesign:
 - Updated look and feel

- Prospective audience
- Platform independence
- We want to use the Discover UW link to bring more people into the campus.
 - We need to find what makes UW Madison stand out from other colleges.
- When you type in the search bar it will come up with predictions before you are sent to another page.
- Be a Beta Badger is located at the top of the home page now. Every two weeks you will get an email asking a few questions to get feedback.
- Suggestions: Alumni - Life After Graduation

Security/Data Governance Update: Bob Turner & Bruce Maas

- We have issues with threat of intellectual property. At present time if we were targeted we would be vulnerable. We need to address where the vulnerabilities will be.
- Before we can take anything to the Chancellor, we need the right tool set. With the right tool we could pin point where our weak spots are.
- We are going to be asking for a huge investment and we need to show how bad campus needs this tool.
- Risk will decrease with price increase.
- There are many areas that are more protected than others, but with the tool we can see into that area and check the threats and have a better understanding of how they operate.
- Palo Alto absorbs what is going on.
 - Many high value industries have invested including four of the Big 10.
 - If these other schools have discrepancies they can tell us, and we can look into those same areas here to see if we are having the same issues.
 - Palo Alto currently has 27,000 customers.
 - This tool will act as an inline blocking device. It will block IP's, find out where they are coming from, and analyze them.
 - We could also provide services to other schools for a fee.
 - With this tool we can get to a prevention state, but we really need to have all the pieces in place to do it.

Faculty/ITC Representatives: Rafi Lazimy

- IT services are crucial for teaching, research, and administration. Shared governance requires that faculty should participate actively in decisions related to IT services, management, etc.
- Faculty attendance for the ITC meetings has averaged around 50% going back to April 2014.
 - We would like to have 8-9 faculty attend each meeting.
- We received feedback from the UC Chair and they suggested we have a need for greater participation in IT-related governance structures.
 - Direct quote: **“After you met with us, we had a lengthy discussion about the need for adequate faculty representation in the IT structure you presented. Given the impact of optimal IT organization on campus research infrastructure, we believe it is critical to have more faculty voices involved in the process.”**

Attendance:

Faculty

Rafael Lazimy (Chair), Business
Joe Salmans, L&S; German, Arts and Humanities

Academic Staff

Mike Pitterle, Pharmacy

Students

Chris Yue

Non-Voting Members EX Officio

Bruce Mass, CIO and Vice Provost for Information Technology
John Krogman, Deputy CIO and Chief Operation Office of DoIT

Provost Appointments

Nick Tincher, Office of the Vice Chancellor for Research & Graduate Education
Clare Huhn, Representative of the Provost
Mark Sweet, Rep VC for Administration
Steve Cramer, Rep for Provost

Campus Liaison, Group

Lee Konrad, (Libraries), MTAG

Other Attendees

Bob Turner, CIO- Office of Cybersecurity
Kevin Cherek, AIMS
Libby Peterek, University Marketing