



Enterprise IT Decision Making

Status Update Presentation to MTAG

January 19, 2016

Presented by: Amy Gee, IT Portfolio Manager

Agenda

Governance Update

Service Management Advisory Group (SMG) Membership

SMG Roadmap

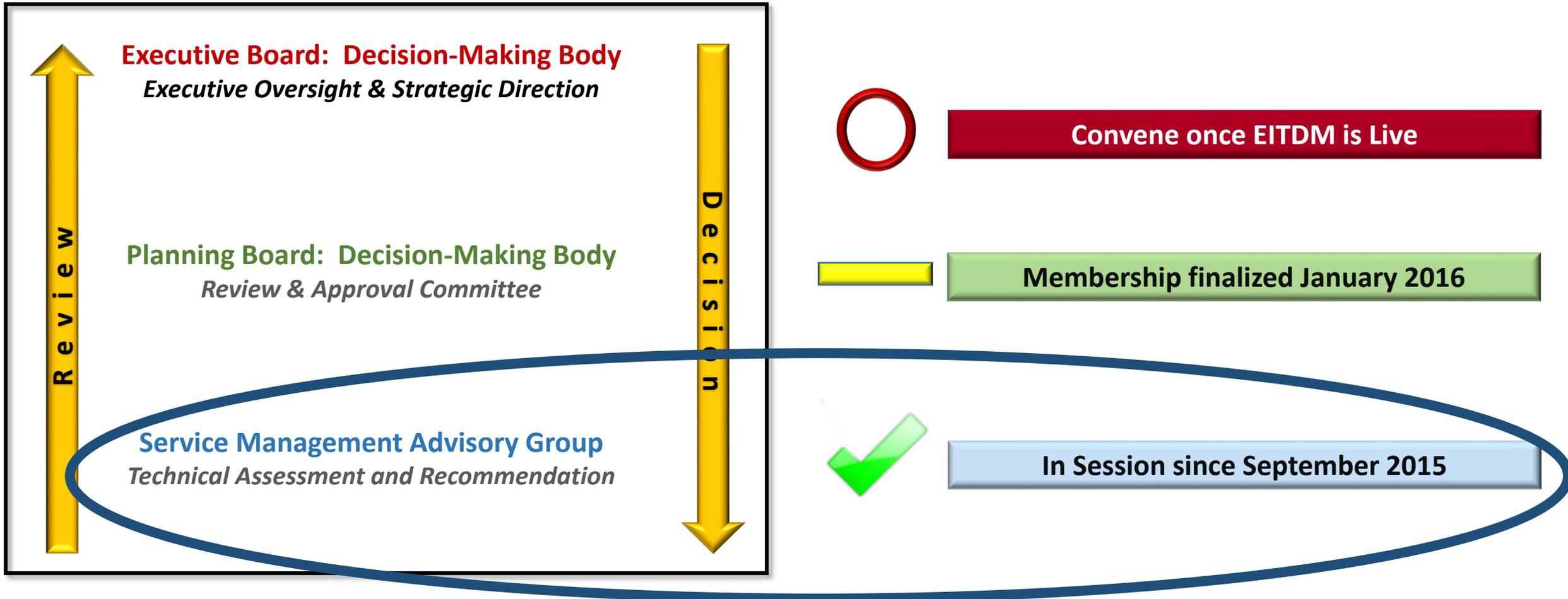
SMG Process Flow

Field Interview Themes and Insights

Wrap Up

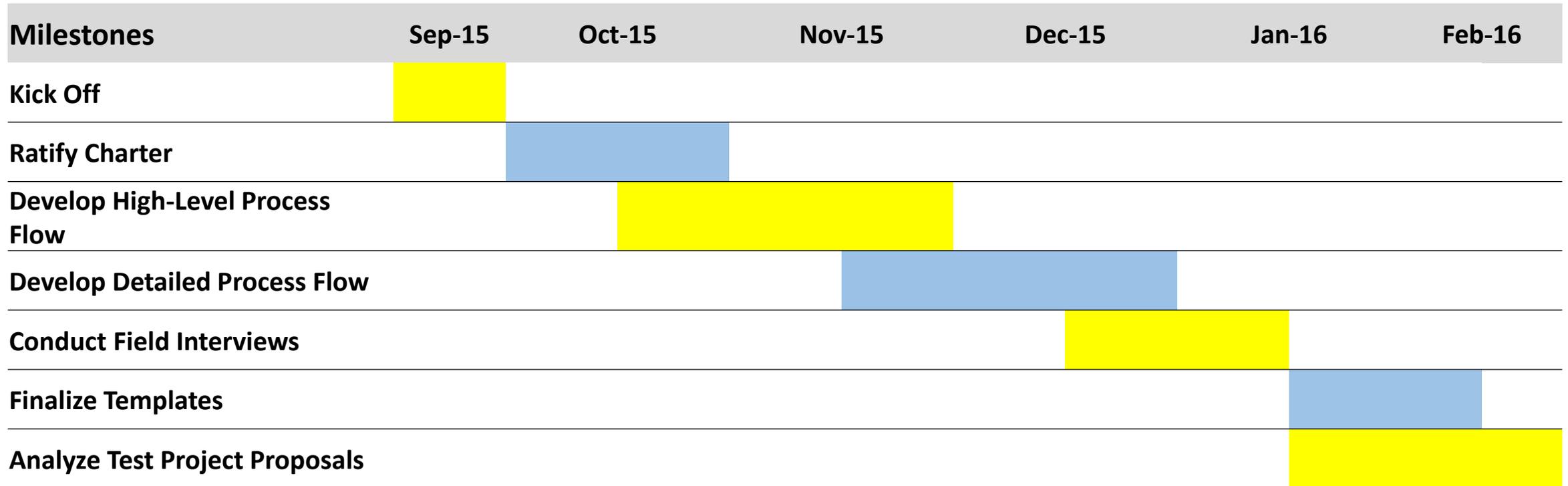
EITDM Governance

The Service Management Advisory Group has made significant progress since first meeting weekly in September 2015

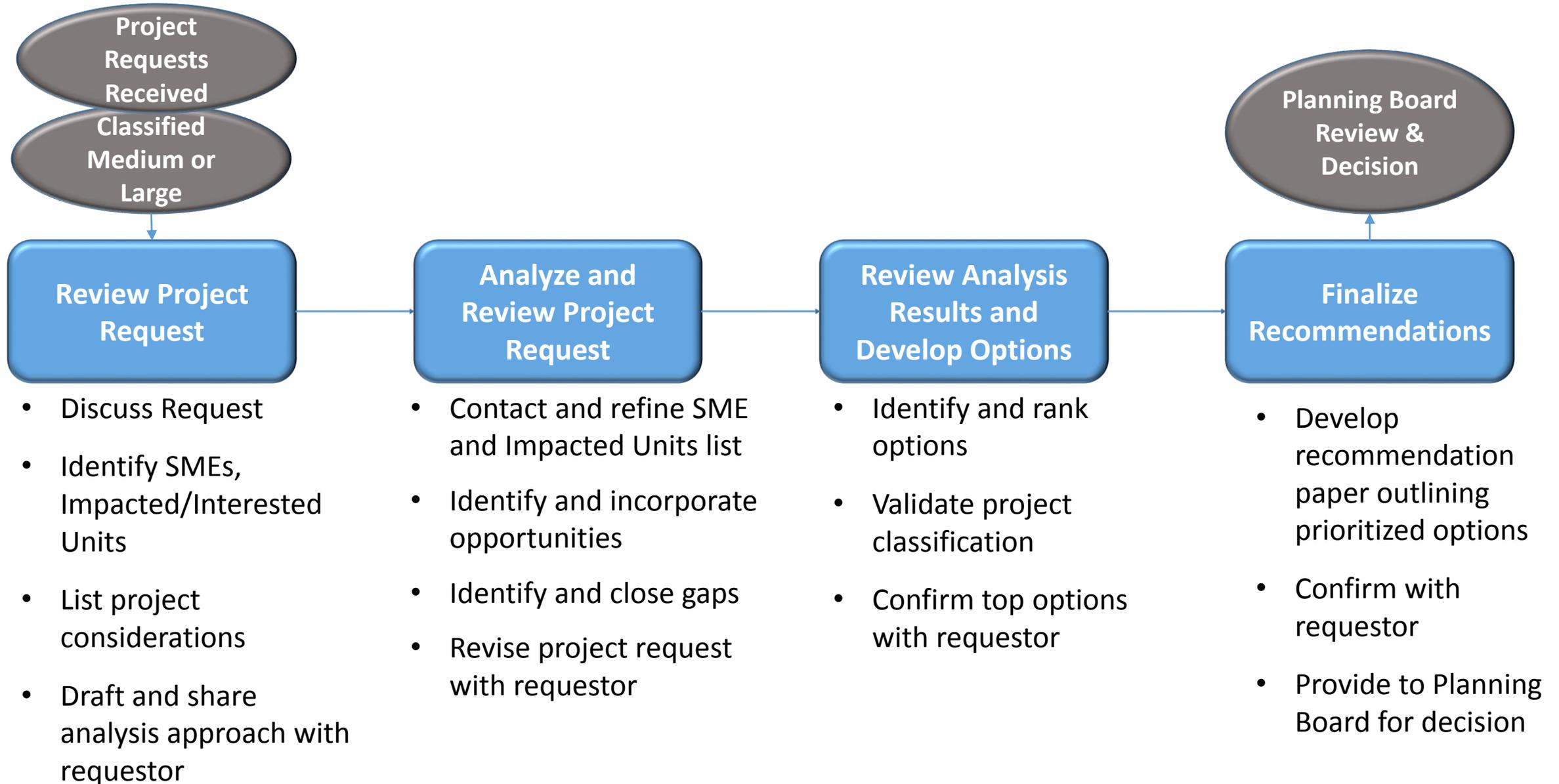


SMG Members	Division
Don Nelson	Information Technology
Amy Gee	Information Technology
Bruce Maas	Information Technology
Steve Van Der Weide	Wisconsin School of Business
David Towers	School of Medicine and Public Health
Greg Putnam	College of Letters and Science
Dean Winger	School of Education
Elizabeth Harris	College of Engineering
Alan Ng	Division of Continuing Studies
Phil Hull	Enrollment Management
John Ford	Academic Technology
Bruce Barton	General Library
Eric Giefer	Law School
Chris Holsman	Information Technology
J.J. Du Chateau	Information Technology
Mark Nessel	Information Technology
Karen Hanson	Information Technology
Tamra Dagnon	Information Technology
TBA	Financial Expert
TBA	Administrative Expert

Service Management Advisory Group - Roadmap



Service Management Advisory Group: Process Flow



Field Interviews

1. What would you want an IT decision making process to do for you?
2. In past projects, what was missing or could have been improved?
3. What could IT decision making do to make sure this process failed from your perspective?
4. How much time or interest might you have in exploring opportunities to collaborate on your project with other campus areas?
5. What would excite you about engaging in the IT decision making process?
6. What would tell you that the IT decision making process is succeeding?

EITDM Field Interviews - Overarching Themes and Insights

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Purpose

“Bring together three pillars: 1) What are the functional requirements and are **we thinking in the right way** about them? 2) What is the **best way of approaching** the problem and implementing a solution? 3) How do we **fund and sustain** this capability in the long term? Typically, we don’t have all three, especially the third.”

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Value

“We want help in making good decisions that add value in the teaching, learning and engagement space. We would like to be making decisions that have a leveraging effect elsewhere, to others.”

Questions?