



Project Management Office

Fiscal Year 2018 Summary

DoIT/Enterprise Projects

- Multifactor Authentication
- OneNeck Data Center hosting
- Campus Building Access upgrade/migration
- Campus Building Network Upgrade
- IT Governance Service Inventory
- IT Governance IT Project Intake Process
- UW Ext & UW Colleges IT Merger
- EndPoint Management Requirements
- Enterprise Unified Communications (VoIP)
- Madison Cloud
- eMail Marketing RFI
- Aruba Wireless Upgrade
- Fiber Database
- Outage Process Review
- STAR Rewrite

UW Madison Campus

- UW Madison HIPAA Risk Analysis
- WI School of Business-LRM upgrade
- Cybersecurity Tools Initiative
- Anesthesiology Scheduling Requirements
- DEM Student Cloud Initiative
- Asset Management Scanner Replacement
- Salesforce CRM Student Recruitment
- Student Financial Responsibility
- FP&M Work Order Request System Selection
- Job Center Requirements/Analysis
- SIS Code Review Process & Analysis
- Budget, Planning, Forecasting Solution (BPFS) Madison Implementation
- ISS Software Replacement RFP
- CMS Implementation
- Career Services-Handshake
- OPTIM data masking
- UW-Madison Reporting & Analytics
- HURON ERP Study
- ERP Active Directory Migrations
- LAB Audit
- OCPD Tool Requirements
- Starfish Scheduling Assistant
- Clinithink Implementation
- All of Us Research Initiative
- FluidReview Requirements
- WIDA eLearning

UW System Projects

- UW System OBIEE Implementation
- UW System Identity Governance Sys Evaluation

Coaching Services

- Agile Coaching
- WI School of Business
- DoIT Network Services
- IceCube Project
- Housing ABS Rewrite

The Project Management Office provides project management and business analysis services for UW Madison and UW System.

We are a team of skilled project managers and business analysts who can bring clarity to the problem space, elicit business needs and requirements, identify the solution space, develop RFPs and RFIs to help you find a suitable vendor, evaluate software options, and implement IT solutions. We do this by partnering with project sponsors and business leaders, developing relationships, organizing the work and timeline, managing communications, collaborating with stakeholders, navigating the IT landscape, establishing and leading functional and technical project teams. We evaluate project risks and choose project management methodologies (agile, incremental, iterative, waterfall) to promote project success.

The Project Management team offers a wide range of experience and expertise affording us the ability to adapt to the diversity of projects and departments with which we partner. No project is too large or too small!

Contact us at Go.wisc.edu/PMO





Project Highlights from FY2018

1. UW Madison HIPAA Risk Analysis

Completing a HIPAA Security Risk Analysis is a legal requirement of the HIPAA Security Section 45 CFR §164.308(a)(1)(ii)(A) "Conduct an accurate and thorough assessment of the potential risks and vulnerabilities to the confidentiality, integrity, and availability of electronic protected health information held by the [organization]." The UW-Madison HIPAA Risk Analysis Program will be conducted in two phases with each phase resulting in a Risk Assessment Letter and an Aggregated Analysis Report. The UW-Madison Risk Analysts and UW-Madison Project Manager will engage all units designated in the UW-Madison Health Care Component (from HIPAA Policy 1.1) and all units with access to Electronic Protected Health Information (ePHI). To-date, 91 units have been identified as potentially requiring analysis.

Sponsors:

- Bob Turner- Chief Information and Security Officer, Office of Cybersecurity
- Cathy Trueba- Director, Office of Legal Affairs
- Amanda Reese-Interim, HIPAA Privacy Officer, Office of Legal Affairs
- Stefan Wahe- Deputy Chief Information and Security Officer, Office of Cybersecurity

2. Enterprise Unified Communications

UW-Madison is transitioning to a new voice and voicemail platform. The longtime State of Wisconsin Department of Administration (DOA) contract for AT&T Centrex (analog and ISDN) telephone service has ended. The DOA extended the current contract for Centrex voice telephone services with a significant rate increase. AT&T also indicated that it would stop supporting this service by 2020. UW-Madison will be using Cisco VoIP technology with access to the telephone network for local and long distance calling via AT&T. This will be the standard supported telephone service for UW-Madison. The project is scheduled to be completed by the end of December 2018 with Unified Communications features (Webex Meetings & Webex Teams) becoming available by Fall of 2018.

Sponsors:

- Mike Lehman- Interim, Chief Information Officer
- Jeanne Skul- Director, DoIT Network Services

3. Salesforce CRM Student Recruitment

The University of Wisconsin - Madison Office of Admissions and Recruitment (OAR or Undergraduate Admissions) and Division of Continuing Studies (DCS) implementation of a relationship management (CRM) system to improve recruitment and relationship building, improve data management relating to relationships, communications, and reporting across campus systems. The primary audience to be tracked within the CRM will be prospective students and related people (parents, school counselors, guardians, spouses, employers). A CRM will track most prospective student activity, especially marketing and recruitment communication content and outcomes (email, phone, in-person, direct mail, etc.). It will also connect data relating to prospective students (for example test scores, event registration, submission of an admission application, admittance, payment of enrollment deposit, and enrollment of the student) so that the CRM can offer powerful analytics, reporting, and process automation leading to more effective and efficient recruitment outcomes.

Sponsors:

- Steve Hahn- Vice Provost, Division of Enrollment Management
- Jeffrey Russell- Vice Provost for Lifelong Learning and Dean of Continuing Studies



4. UW System OBIEE Implementation

The University of Wisconsin System (UWS) proceeded with a new Business Intelligence (BI) tool to replace a legacy, system-wide reporting tool, Oracle's Brio/Hyperion Interactive Reporting (IR). This change was necessary because Oracle's software support ended in June 30, 2017. An RFP was issued and the contract was awarded to Oracle OBIEE 12c product in December 2015. The conversion process began in January 2016 with the installation of one common system to be used by all campuses and institutions. Each campus was then migrated to the common system and continue their migration onto the new platform through December 2018.

Sponsors:

- Kathy Luker- Product Owner, Office of Quality Improvement
- David Stack- Interim Chief Information Officer, UW System

5. Career Services- Handshake Selection and Implementation

As indicated by the December 2016 Career Services Task Force report, the decentralized nature of career services at UW-Madison is a barrier to serving students, employers, and staff in a consistent manner across schools/colleges and to the collection of high quality university-wide assessment data. Phase One (June 2017 – Dec 2017) executed an RFP and selected Handshake as an enterprise, career services platform for the institution. Phase 2 (Jan 2018 – June 2018) implemented this solution to facilitate improvements to the overall career services experience for students, staff, and employers.

Sponsors:

- Wren Singer- Director, Office of Undergraduate Advising
- Steven Cramer-Vice Provost for Teaching and Learning

6. CMS Implementation

The UW-Madison campus has a new, improved option for building and maintaining websites. A 24-month collaborative effort by 10 colleges and divisions has merged multiple WordPress Content Management System (CMS) services into one CMS Hosting Service. The result is a cost-effective, efficient, and scalable offering that will evolve and improve through shared governance. In the future, the service may also support other CMS platforms such as Drupal. The new service uses a cloud-based, centralized infrastructure to provide colleges, units, and departments with a standard set of CMS features. An optional second level enables customizations.

Campus CMS Partners: Campus Libraries, College of Agriculture and Life Sciences, College of Engineering, College of Letters & Science, Division of Information Technology, Graduate School, Law School, Registered Student Organizations, School of Education, School of Business, and University Marketing.

Sponsors:

- Melissa Tran- Director, DoIT Enterprise Internet Services
- Jason Pursian- Interim CIO, College of Agriculture & Life Sciences