Opening Remarks

1. Minutes, Oct. 21 meeting.

2. Updates:
   
   A. IT governance work:
   
      • DTAG: Two meetings.
      • TLTAG, RTAG: First meetings.
      • ITSC: Formed; first meeting – Dec. 7.
      • First meeting of the Executive Board (Chancellor, Provost, VCRGE, VCFA, Deans): Mid Dec.

   B. Shared governance:

      • Presentation to Faculty Senate, Nov. 7:
        o ITC Annual Reports for 2014-15 and 2015-16
        o IT governance structure.
ITC Priorities, Challenges, Opportunities

IT GOVERNANCE AND MANAGEMENT STRUCTURE
1. ITC should play a central role in the new IT governance and management structure:
   An important element in the executive/oversight layer of this structure:

2. Need to re-define the charge/charter of ITC to reflect its role in the new structure:
   • Enable shared governance and faculty to actively participate in IT decision-making, investment decisions, and oversight of IT operations and processes.
   • Ensure that decision-making is inclusive, participatory, and transparent.

3. Active participation in:
   • Creating a new business model for the IT enterprise on campus.
   • Crafting a comprehensive and cohesive IT strategic plan.

4. Need to re-organize the work/operations of ITC in order to work effectively with the other groups in the governance structure:
   • Executive board (already approved).
   • More?

5. Continue to play a central role in ensuring that we use IT assets effectively and efficiently to support the core missions of the University in
   • Teaching and learning,
   • Research,
   and in administration.

Other priorities, challenges, opportunities?
Strategic Themes, Initiatives

1. IT governance and management model.
   Initiative:
   New model - Holistic, integrative view of IT services across campus.

2. Service-centric focus:
   • Focusing on the value that IT services provide and that allow close alignment with the University mission and objectives.
   • A shift in thinking.
   Initiative:
   • IT Center of Excellence - Leading role in creating and implementing a service-centric focus:
     o Service portfolio management
     o Project management
     o New position: Director, IT Center of Excellence
   • Service Catalog:
     o Opportunities for efficiencies, consolidation.
     o Evaluate services: centrally delivered, locally (distributed)?

3. Cloud infrastructure services:
   • Progress toward a service-centric focus requires the development of a cloud services strategy.
   • Cloud services and technologies offer opportunities for value-adding features such as scalability, flexibility, reliability, and uptime that are hard to provide on premises.
   • Design and implement a cloud-based strategy.
   • New position: Cloud Architect

4. Cybersecurity:
   Initiative:
   • $6.9 million investment with Palo Alto Networks and Cisco in to upgrade the campus firewall and end point security.
   • Cybersecurity Risk Management Policy: The Office of Cybersecurity.

5. New business model
   Initiative:
   • Funding/internal billing initiatives.
6. **Efficiencies:**
   - Leveraging collaboration and cooperation

Initiative:
   - Consortia for creating buying power (UW-System, K-12, City/County, State)

7. **Teaching and learning**

Initiatives:
   - Student Digital Ecosystem

8. **Research computing and administration**

Initiatives:

9. **Policies:**

Initiatives:
   - Privacy policy framework
   - Others?

10. **Creating a comprehensive, cohesive IT strategic plan for next 3-5 years**

    - **Bottom-up process:**
      - Teaching & Learning (TLTAG); Research (RTAG); Divisions (DTAG) will create strategic themes, initiatives, projects.
      - An overall strategy will be created to include the general strategic themes and initiatives described above and the Teaching & Learning, Research, and Divisional strategies.

    - The ITC will play a central role.
    - Campus leadership – VCFA, VCRGE, VP for T & L - will play a central role.