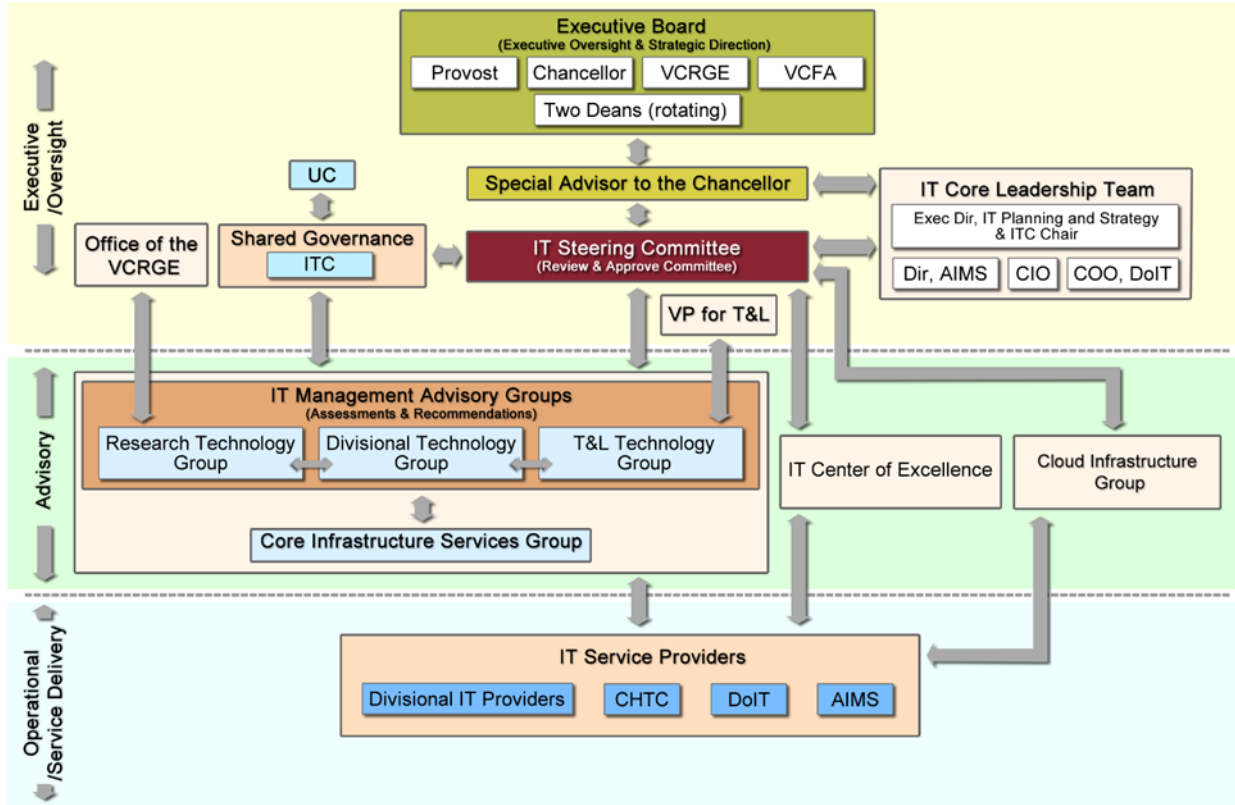**Opening Remarks**

1.   **Minutes, Oct. 21 meeting.**

2.   **Updates:**

    A.   **IT governance work:**

- **DTAG: Two meetings.**
- **TLTAG, RTAG: First meetings.**
- **ITSC: Formed; first meeting – Dec. 7.**
- **First meeting of the Executive Board (Chancellor, Provost, VCRGE, VCFA, Deans): Mid Dec.**

    B.   **Shared governance:**

- **Presentation to Faculty Senate, Nov. 7:**
  - **ITC Annual Reports for 2014-15 and 2015-16**
  - **IT governance structure.**

ITC Priorities, Challenges, Opportunities

IT GOVERNANCE AND MANAGEMENT STRUCTURE

Executive Board
(Executive Oversight & Strategic Direction)

| Provost | Chancellor | VCRGE | VCFA |

Two Deans (rotating)

Executive /Oversight

UC

Special Advisor to the Chancellor

IT Core Leadership Team
Exec Dir, IT Planning and Strategy & ITC Chair

Office of the VCRGE

Shared Governance
ITC

IT Steering Committee
(Review & Approve Committee)

| Dir, AIMS | CIO | COO, DoIT |

VP for T&L

Advisory

IT Management Advisory Groups
(Assessments & Recommendations)

| Research Technology Group | Divisional Technology Group | T&L Technology Group |

Core Infrastructure Services Group

IT Center of Excellence

Cloud Infrastructure Group

Operational /Service Delivery

IT Service Providers

| Divisional IT Providers | CHTC | DoIT | AIMS |

1. **ITC should play a central role in the new IT governance and management structure:**

   An important element in the executive/oversight layer of this structure:

2. **Need to re-define the charge/charter of ITC to reflect its role in the new structure:**

   - **Enable shared governance and faculty to actively participate in IT decision-making, investment decisions, and oversight of IT operations and processes.**
   - **Ensure that decision-making is inclusive, participatory, and transparent.**

3. **Active participation in:**
   - **Creating a new business model for the IT enterprise on campus.**
   - **Crafting a comprehensive and cohesive IT strategic plan.**

4. **Need to re-organize the work/operations of ITC in order to work effectively with the other groups in the governance structure:**

   - **Executive board (already approved).**
   - **More?**

5. **Continue to play a central role in ensuring that we use IT assets effectively and efficiently to support the core missions of the University in**

   - **Teaching and learning,**
   - **Research,**

   and in administration.

Other priorities, challenges, opportunities?

Strategic Themes, Initiatives

1. **IT governance and management model.**

   Initiative:

   New model - Holistic, integrative view of IT services across campus.

2. **Service-centric focus:**

   - **Focusing on the value that IT services provide and that allow close alignment with the University mission and objectives.**

   - **A shift in thinking.**

   Initiatives:

   - **IT Center of Excellence - Leading role in creating and implementing a service-centric focus:**
     - **Service portfolio management**
     - **Project management**
     - **New position: Director, IT Center of Excellence**

   - **Service Catalog:**
     - **Opportunities for efficiencies, consolidation.**
     - **Evaluate services: centrally delivered, locally (distributed)?**

3. **Cloud infrastructure services:**
   - **Progress toward a service-centric focus requires the development of a cloud services strategy.**
   - **Cloud services and technologies offer opportunities for value-adding features such as scalability, flexibility, reliability, and uptime that are hard to provide on premises.**
   - **Design and implement a cloud-based strategy.**

   - **New position: Cloud Architect**

4. **Cybersecurity:**

   Initiatives:

   - **$6.9 million investment with Palo Alto Networks and Cisco in to upgrade the campus firewall and end point security.**
   - **Cybersecurity Risk Management Policy: The Office of Cybersecurity.**

5. **New business model**

   Initiatives:

   - **Funding/internal billing initiatives.**

6. **Efficiencies:**

- **Leveraging collaboration and cooperation**

   Initiative:

- **Consortia for creating buying power (UW-System, K-12, City/County, State)**

7. **Teaching and learning**

   Initiatives:

- **Student Digital Ecosystem**

8. **Research computing and administration**

   Initiatives:

9. **Policies:**

   Initiatives:

- **Privacy policy framework**
- **Others?**

10. **Creating a comprehensive, cohesive IT strategic plan for next 3-5 years**

- **Bottom-up process:**
  - **Teaching & Learning (TLTAG); Research (RTAG); Divisions (DTAG) will create strategic themes, initiatives, projects.**
  - **An overall strategy will be created to include the general strategic themes and initiatives described above and the Teaching & Learning, Research, and Divisional strategies.**
- **The ITC will play a central role.**
- **Campus leadership – VCFA, VCRGE, VP for T & L - will play a central role.**