Hloov koj qhov *Duo Mobile app* tshiab ua ntej Peb Hlis 31

Tag nrho UW–Madison cov mejyig thiab neeg ua haujlwm yuav tsum hloov lawv qhov *Duo Mobile app* rau qhov tshiab tsis pub dhau lub Peb Hlis tim 31. Hloov koj qhov *mobile app* tshiab hnub no kom koj qhib tau koj cov ntaub ntawv tseem ceeb hauv tsev kawm ntawv, xws li koj tus UW–Madison *email*, cov hoob Canvas, kev sib tham hauv Zoom, ntaus caij ua haujlwm, ntawv them nyiaj thiab ntau yam.

Yuav muaj dab tsi: Rau kom muaj kev tswj zoo, *Duo Security* yuav tsis siv nws cov *mobile app* qub lawm. Tom qab lub Peb Hlis tim 31, 2026, cov *app* qub yuav tsis ua haujlwm rau qhov *NetID multifactor authentication* lawm.

Hloov koj qhov *Duo Mobile app*

1. Qhib qhov **App Store** (rau *iPhone* los *iPad*) los **Playstore** (rau *Android*)
2. Nrhiav qhov "**Duo Mobile**"
3. Kov qhov **Update icon** puab ntawm qhov *Duo Mobile*
4. Tos nws txo hloov qhov tshiab thiab nruab rau
5. Qhib qhov *app* xyuas kom nws ua haujlwm

[Download Duo Mobile for iOS & iPadOS](#)

[Download Duo Mobile for Android](#)

Yog koj hloov tsis tau koj qhov *app*

Tej zaum koj lub xov tooj qhov *operating system* qub heev lawm. Qhov *Duo Mobile app* yuav kom muaj li nram no:

- **iPhone & iPad:** *iOS 16* los tshiab tshaj
- **Android:** *Android 12* los tshiab tshaj

Yuav xyuas seb koj muaj daim *operating system* twg li cas:

- **iPhone**: Mus rau **Settings**, ces **General**, ces **About**, ces **iOS Version**
- **Android**: Mus rau **Settings**, ces **About Phone**, ces **Android Version**

Yog koj lub xov tooj qub heev nws txo hloov tsis tau qhov tshiab

Koj muaj peb qho ua tau:

1. **Siv lub xov tooj los *tablet*** txawv kom muaj li cov hais saum no
2. **Tsim ib co *passcodes*** ua ntej lub Peb Hlis tim 31 ([Kev qhia tsim cov *passcodes*](#))
3. **Thov ib lub *Duo security key fob*** ntawm koj lub *Human Resources office*, koj ceg *IT* los ntawm *DoIT Help Desk*

Yuav muab kev pab li cas

Hu los xa ntawv rau *DoIT Help Desk*:

- *Email* help@doit.wisc.edu
- Hu [608-264-4357](tel:608-264-4357)

Thov *Cultural Linguistic Services* rau pab txhais ntawv los lus Hmoob:

- *Email* Hmong-cls@wisc.edu
- Hu [608-263-2217](tel:608-263-2217)

Cov lus nug txog tas li

Nws yuav muaj zoo li cas yog kuv tsis hloov qhov tshiab? Tom qab lub Peb Hlis tim 31, koj yuav nkag tsis tau qhib koj cov ntaub ntawv hauv tsev kawm ntawv uas yuav siv qhov *Duo Mobile app* qhia tseeb tias puas yog koj. Koj yuav tau siv cov *passcodes* los lub *Duo security key fob* lawm xwb.
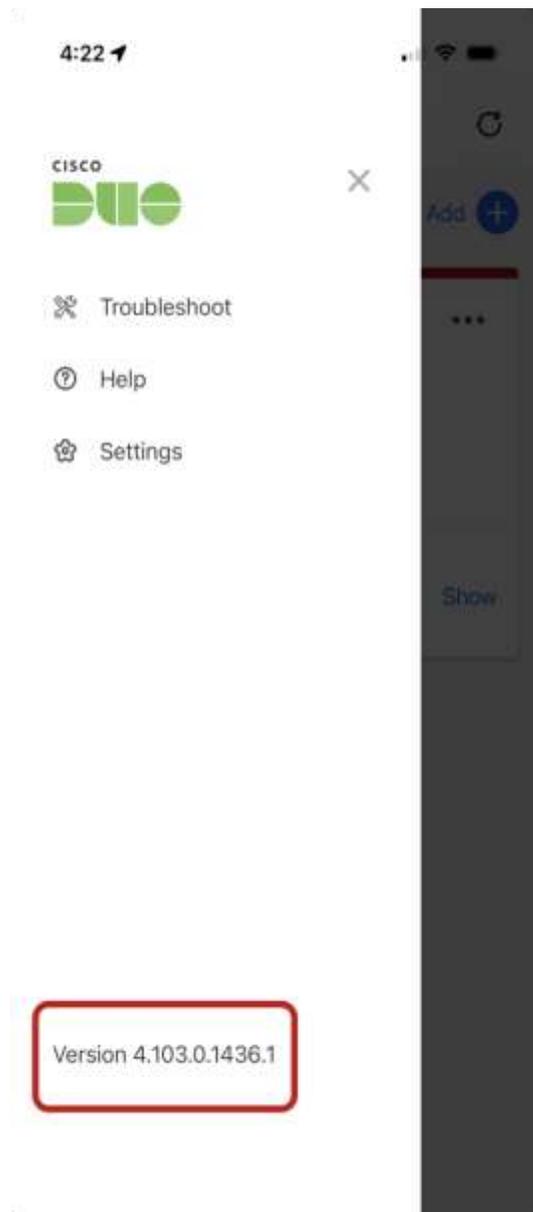
Kuv yuav xyuas seb kuv muaj qhov *app* twg li cas?

1. Qhib qhov *Duo Mobile app* ntawm koj lub xovtooj
2. Kov qhov *menu icon* (muaj peb txoj kab tav luv luv) nyob saum ces kaum sab laug
3. Tus lej qhov *app* nyob hauv qab ces kaum sab laug
4. Yog nws yog qhov ua ntej 4.85.0, hloov qhov tshiab tam sim no rau

Nco: Cov lej, *version numbers,* kuj cov kawg thiab. Rau piv txwv, *version 4.104.0* tshiab dua *version 4.85.0*, txawm nws zoo li nws yog thawj qhov.

Kuv siv puas tau kuv lub xovtooj tam sim no? Koj siv tau koj lub xov tooj ntxiv yog nws muaj cov li qhov *Duo Mobile app* yuav kom muaj.

Kuv yuav ua dab tsi tom qab kuv hloov qhov *app* tshiab rau lawm? Tsis ua dab tsi. Koj muaj li qhov kom ua lawm.

Koj tus lej *Duo Mobile app version* yuav tsum yog 4.85.0 los siab tshaj koj lub xovtooj thiab yuav ua haujlwm ntxiv tom qab lub Peb Hlis tim 31, 2026.